

# YOUTH EMERGENCY TELEPHONE NETWORK PROGRAM

Component: 50.20.352, 40.20.352

## PROGRAM OVERVIEW

The Youth Emergency Telephone Referral Network Program authorized by Assembly Bill 3075 (Chacon, Chapter 1614, Statutes of 1984), was designed to connect youth in need of services with appropriate service providers. The hotline provides a non-threatening, toll-free telephone number, which can be accessed by runaway and homeless youth seeking assistance anywhere in the state. The referral service connects youth with available local resources essential to their well-being, such as food, shelter, counseling, outreach services, medical, and transportation.

Legislation authorizing the program used specific language for the type of agency to be funded which is based in Sacramento, California. The California Child, Family, and Youth Coalition (now California Coalition for Youth) was the only agency funded after the first competitive Request for Proposal process in 1987. The program has remained noncompetitive since.

The California Coalition for Youth (CCY) administers this program. During State Fiscal Year 2008/09, it received a reduction of \$13,000. This is equivalent to almost half the salary of a telephone crisis responder and hence, the goals of the program may not be reached.

CCY has been busy with outreach activities to inform the public, political officials, schools, communities, businesses, and law enforcement about the organization and its purpose. This past year staff trained and certified over 20 counselors for the crisis line and is in the process of upgrading the database communication system.

## FUNDS AWARDED

<u>Fiscal Year</u>	<u>Types of Funding</u>	<u>Total Funding</u>
FY 2008/09	State General Fund FY 2008	\$ 114,000
FY 2009/10	State General Fund FY 2009	\$ 114,000
FY 2010/11		Unknown

## 2008/09 PERFORMANCE STATISTICS

<u>14,782</u>	24-hour youth emergency telephone hotline calls accessible to youth in need.
<u>2,170</u>	Referrals to appropriate services, including shelter, meals, clothing, counseling, and other services necessary for the well-being of the youth callers provided.
<u>6,277</u>	Crisis counseling by trained volunteers or paid staff provided.
<u>53</u>	Runaway youth connected with their parent(s) or caregiver(s) through a message center or a connected call.

## 2009/10 PERFORMANCE STATISTICS

Not Available

## 2010/11 PERFORMANCE STATISTICS

Not Available